

WEST VIRGINIA LEGISLATURE

2017 REGULAR SESSION

Introduced

House Bill 2829

**FISCAL
NOTE**

BY DELEGATES ROWE, PYLES, BYRD, PHILLIPS, LANE AND

ROBINSON

[Introduced March 8, 2017; Referred
to the Committee on Government Organization then
Finance.]

1 A BILL to amend the Code of West Virginia, 1931, as amended, by adding thereto a new section,
 2 designated §5A-7-4b, relating to establishing a toll-free phone line for receipt of comments
 3 from the public about state programs and services which will be reported online for all to
 4 see and review.

Be it enacted by the Legislature of West Virginia:

1 That the Code of West Virginia, 1931, as amended, be amended by adding thereto a new
 2 section, designated §5A-7-4b, to read as follows:

ARTICLE 7. INFORMATION SERVICES AND COMMUNICATIONS DIVISION.

§5A-7-4b. Toll free line established; purposes; dissemination of information.

1 (a) The division shall establish a toll-free telephone line within the department for public
 2 or anonymous suggestions and input on state services, programs, costs and benefits or other
 3 state related matters.

4 (b) All information acquired under the provisions of subsection (a) of this section shall be
 5 collected and organized by the department of administration by service topics and be made
 6 available online to the public and for the agencies of government and general public to monitor
 7 the performance of these agencies and all state government programs.

NOTE: The purpose of this bill is to establish a toll-free phone line for receipt of comments from the public about state programs and services which will be reported online for all to see and review.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.